



INFORMATION ON THE PROCESSING OF PERSONAL DATA OF THE SITE

Cleo srl undertakes to protect and respect the user's privacy.

This privacy statement aims to inform you on any type of activity relating to the processing of personal data that you may provide through the use of the site www.cleosrl.it (hereinafter "Site").

1.CONTROLLER

The Controller and Processor is the company Cleo srl (hereinafter "Controller"), with registered office in Arezzo Via del Fosso, 6 - 52100, e-mail info@cleosrl.it, Tel 0575383258.

2.OBJECT OF TREATMENT

Data provided voluntarily by the user

The Controller and Processor processes personal data when the user interacts with the services of this Site, that is, when in order to receive information and / or estimates, he spontaneously contacts the Controller using the appropriate form in the "contact" section.

Personal data refers to all information concerning the user that allows its identification.

The optional, explicit and voluntary sending of personal data in web forms or e-mail to the addresses indicated on this Site involves the subsequent acquisition of the sender's name and address, necessary to respond to requests. Any other Personal Data included in the message may also be processed.

Navigation data

The computer systems and software procedures used to operate the Site acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols.

This category of data includes IP addresses or domain names of computers and terminals used by users, addresses in URI / URL notation (Uniform Resource Identifier / Locator) of the requested resources, the time of the request, the method used in the submit the request to the server, the file size obtained in response, the numerical code indicating the status of the response given by the server (success, error, etc.) and other parameters related to the operating system and the user's computer environment.

These data, necessary for the use of web services, are also processed for the purpose of:

- obtain statistical information on the use of services (most visited pages, number of visitors per hour or day, geographical areas of origin, etc.);
- check the correct functioning of the services offered.

The navigation data are deleted immediately after their aggregation (except for any need to ascertain criminal offenses by the judicial authorities).

Cookies and other tracking systems

The Site uses only session cookies (non-persistent) strictly limited to what is necessary for safe and efficient browsing. The storage of session cookies in the terminals or browsers is under the control of the user, whereas on the servers, at the end of the HTTP sessions, information relating to cookies remains recorded in the services logs.

3. PURPOSES AND LEGAL BASIS OF TREATMENT

Personal Data is used to provide the user with the required information on the services and products marketed by the Controller and / or new quotation.

The personal data of the user are therefore processed in order to draw up quotation and perform pre-contractual measures at the request of the same, as well as provide information.

See the following link on the Privacy Statement CLEO SRL

4. PROCESSING METHODS AND DATA RECIPIENTS

Data processing is carried out through the use of tools and procedures suitable for guaranteeing security and confidentiality and can be carried out either on paper or through electronic tools.

Any recipients of personal data collected are:

- people authorized by the Controller, as collaborators and employees in the framework of their duties;
- public and private authorities on the basis of provisions of law, regulation or Community legislation, within the limits established by them.

5. PERIOD OF CONSERVATION OF PERSONAL DATA

The user's personal data are kept for a period of time strictly necessary to satisfy the purpose for which they were processed they have been processed and anyway not anymore than 10 years from the forwarding of the supply request and 5 years for the request for information or in any case from the last activity in which you show interest.

6. CONFIRMATION OF PERSONAL DATA AND EVENTUAL REFUSAL

The user is free to provide personal data to request the services offered by the Controller. The compilation and submission of the form (s) presented on the Site, or sending emails to the Controller's email address implies the subsequent acquisition of the sender's address, name and other information contained in the communication. Failure to provide it makes it impossible to obtain the requested service.

7. TRANSFER OF PERSONAL DATA ABROAD

Personal data collected are processed in Italy and in any case in European Union countries but not in European countries or where there are no reciprocal agreements in the processing of personal data No data transfers are made outside of what is written above.

8. EXISTENCE OF AN AUTOMATED DECISION-MAKING PROCESS, INCLUDING THE PROFILING

The Controller does not adopt any automated decision making process, including profiling.

9. RIGHTS.

You can, at any time:

- ✓ Request access to your data. This allows you to receive a copy of such Data and to check its correct processing.
- ✓ Obtain the correction of inaccurate data concerning you.



- ✓ Request data deletion if there are no more reasons to continue processing them.
- ✓ Request treatment limitation pending data rectification.
- ✓ Request data portability. This allows you to receive your data in an electronically usable format and transfer it to another Data Controller.
- ✓ Propose a complaint to the Privacy Supervisory Authority.
- ✓ These rights may be exercised only in certain circumstances provided for by current legislation, and using the contact details of the Controller specified in point 1.